

Employment, Learning and Skills Development Feedback - Evaluation:

Course Name	Paediatric First Aid – 12 hours (Ofsted Approved)
Number attended course	9 (100%)
Number of evaluations completed	9 (100%)

Response:

Spoken language abilities		
Fluently	5	55%
Enough to get by	3	33%
Limited	1	11%
None	0	0%

Reading & Writing		
Fluently	4	44%
Enough to be understood	3	33%
Limited	2	22%
None	0	0%

Comments on what you are hoping to gain:

<ol style="list-style-type: none"> 1. First aid tips and help those I need of help in emergency 2. Understand more knowledge about the course 3. I am hoping to gain more confidence and experience 4. Update my knowledge 5. To have a job 6. Learn how I can try to help people quickly 7. To help people as soon as possible
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Current subject knowledge:

Little/no knowledge	5	56%
Limited knowledge	1	11%
Working knowledge	2	22%
Good level of knowledge	1	11%

Confidence in accessing other venue/provider:

Yes – don't have additional needs	5	56%
Yes – but prefer YCA as more comfortable	4	44%
No – have additional needs	0	0%
No – feel uncomfortable in unfamiliar surroundings	0	0%

Would you describe yourself as confident person?

No – have low self esteem	0	0%
No – I feel uncomfortable in unfamiliar situations	3	33.3%
Yes – I am confident in familiar surroundings	3	33.3%
Yes - confident	3	33.3%

Communication ability:

Find it difficult to express self	0	0%
Sometimes find it difficult	4	44%
Express clearly	3	33%
Communicate well at all levels	2	22%

Post:

How training met needs (comments)

1. Met my expectations
2. Yes met my expectations
3. Met
4. Yes met
5. Yes everything explained fully
6. It was in detail
7. The sessions met my needs
8. Yes met my expectations
9. -

Please use the key below to mark the delivery:

1. I didn't learn anything new/poor
2. I learnt a little / could have been better
3. I learnt what I wanted / fully satisfactory
4. Exceeded my expectation/increased my knowledge

Self Assessment		1	2	3	4	N/A
1	knowledge on subject & topic after session	0	0	3	6	0
Comments: No comments						
(66% had increased knowledge & 33% learnt what they wanted from the course) Initially 66% stated they had little or no knowledge of subject						
2	Trainers Knowledge/Professionalism	0	0	3	6	0
Comments: No comments						
(66% exceeded expectation & 33% learnt what they wanted) Experienced Trainer from 1 st response						
3	Slides/Hand outs	0	0	4	5	0
Comments: No comments						
(56% exceeded expectation & 44% learnt what they wanted) Trainer hand-outs & presentation						
4	Room set up/Refreshments	0	0	1	8	0
Comments: No comments						
(88% exceeded expectation & 11% fully satisfied) Tea, coffee & biscuits provided and held in conference room 1 over the weekend						
5	Booking/Communication about training	0	0	2	7	0
Comments: No comments						
(77% exceeded expectations & 22% fully satisfied) Communication carried out via website & SMS						
6	Level of individual/group involvement (participation)	0	0	3	6	0
Comments: No comments						
(66% exceeded expectations & 33% fully satisfied) Practical & interactive session						
7	Level of support given by YCA to access training	0	0	2	7	0
Comments: No comments						
(77% exceeded expectations & 22% fully satisfied) Access was free of charge and there were no restrictions imposed to access sessions						

What other support can we offer/how we can improve service?

No comments made